



Public Library
Johnston County & Smithfield

Public Library of Johnston County & Smithfield Community Resource Guide

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This Community Resource Guide is provided by the library to help residents locate local services, organizations, and support resources within Johnston County, North Carolina and Smithfield that are accessible to those in need by way of being free or low-cost. Resources are organized by topic for easy access.

Please note that inclusion of this guide does not imply endorsement by the library. Information is subject to change; patrons are encouraged to contact organizations directly to confirm details.

If you would like to suggest a resource for inclusion that fits the criteria, please email Stephanie Haumont, Marketing & Technology Librarian, at shaumont@pljcs.org or phone her at 984-985-2665, extension 8.

This guide is for informational purposes only. Service availability, contact details, and locations may change without notice. Please contact the organization directly to confirm details.

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1. Emergency Services & Crisis Support

These organizations provide assistance in crisis situations. **For immediate emergencies, call 911.**

Organization	Service	Contact
Johnston County Department of Social Services (DSS)	Support for adult/child protection, crisis assistance, and more	(919) 989-5300 714 North St, Smithfield www.johnstonnc.gov/dss/
Johnston County Emergency Services	Ambulance, fire, and rescue operations	Call 911 for an emergency! www.johnstonnc.gov/emerserv
Johnston County Public Health: Behavioral Services Division	"Walk-In Crisis" support for immediate, face-to-face assistance by a licensed clinician for patients who present with behavioral health or substance use crisis (during regular business hours)	(919) 989-5500 517 N. Brightleaf Blvd, Smithfield https://www.johnstonnc.gov/health/content.cfm?pageid=110#BH
Johnston County Sheriff's Office	Law enforcement, emergency response	Non-emergency phone number: (919) 989-5000 https://jcso.org/
Local Fire Departments	Fire suppression, emergency medical response	List of area fire departments: www.johnstonnc.gov/emerserv/fm/fmfiredpts.cfm
Veterans Crisis Line	24/7, confidential crisis support for veterans and their families. Do not need to be enrolled in benefits or healthcare to connect.	Dial 988 then press 1 https://www.veteranscrisisline.net/

2. Food Assistance

Resources for individuals and families needing food support.

Organization	Service	Contact
Community & Senior Services of Johnston County	Meals on Wheels for eligible seniors and congregate meals served daily at senior centers	(919) 934-6066 1363 W. Market Street, Smithfield www.cssjohnston.org/dining-centers
First Baptist Smithfield Community Kitchen	Prepares and distributes meals and food to many areas of the county. Plates are prepared	(919) 934-9771 202 S Fourth St, Smithfield

Organization	Service	Contact
	each Monday to go to shut-ins, disabled and food insecure people. Frozen meals and canned goods are available in our church office	https://www.fbcsmithfield.org/missions
Johnston County Department of Social Services- Food and Nutrition Services	Helps eligible low-income households buy food needed for a nutritionally adequate diet. In North Carolina monthly allotments of FNS benefits are issued via Electronic Benefit Transfer cards (EBT cards). Local food bank list	(919) 989-5300 714 North Street, Smithfield https://www.johnstonnc.com/dss/index.cfm <i>DSS curated list for food banks in Johnston County:</i> www.johnstonnc.gov/dss/content.cfm?pageid=fbjc
Johnston County Public Health Department/Nutrition Program W.I.C	Nutritional supplements for women, infants, and children, nutritional counseling and education, breastfeeding support	(919) 989-5200 517 N Brightleaf Blvd, Smithfield www.johnstonnc.gov/health/wic.cfm
Salvation Army of Smithfield	Food assistance, clothing assistance, utilities emergency assistance, more	(919) 934-9102 309 N 9th St, Smithfield https://southernusa.salvationarmy.org/smithfield/

3. Health and Wellness

Resources focused on medical, mental health, and general wellness.

Organization	Service	Contact
Johnston County Public Health - Behavioral Health Services	Mental health counseling and support	(919) 989-5200 517 N. Brightleaf Blvd, Smithfield www.johnstonnc.gov/health/content.cfm?pageid=1115
Johnston County Public Health Department	Immunizations, health education, family planning	(919) 989-5200 517 N. Brightleaf Blvd, Smithfield www.johnstonnc.gov/health

Organization	Service	Contact
National Alliance on Mental Illness (NAMI) - Johnston County	Nation's largest grassroots mental health organization. Offer programs and services like support groups and more.	(919) 980-5277 PO Box 1802, Smithfield https://namijoconc.org/
North Carolina Health Info	English and Spanish guides to help people find low and no-cost treatment options and health services.	https://www.nchealthinfo.org/
UNC Health Johnston	Hospital and medical services.	(919) 934-8171 628 N 8th St, Smithfield www.unchealthjohnston.org

4. Housing and Shelter

Organizations assisting with stable housing and emergency shelter needs.

Organization	Service	Contact
Harbor of Johnston County: Safe Haven for Families	24/7 emergency shelter for victims of abuse. The shelter is available to provide information and referral services, safety planning, and secure temporary housing for those in need	(919) 938-3566 harborshelter.org
Johnston County Housing Assistance Payment Program	Rental assistance program for those meeting eligibility, list of specific developments operated by the housing authority	(919) 989-5070 107 E Johnston St, Smithfield www.johnstonnc.gov/happ/
Salvation Army	Emergency shelter/warming centers and essential needs	(919) 934-9102 309 N 9th St, Smithfield https://southernusa.salvationarmy.org/smithfield
Smithfield Rescue Mission	Providing shelter, life necessities, and life-changing programs to break the cycle of poverty	(919) 934-9257 523 Glenn St, Smithfield https://smithfieldrescue.org/

Organization	Service	Contact
Street Reach of Johnston County	Emergency overnight and short-term shelter, resource center, referrals, essential needs, support, community center	(919) 912-9854 125 S Fourth Street Smithfield www.streetreachjc.org

5. Education and Youth Services

Organizations supporting educational attainment and youth development.

Organization	Service	Contact
Boys & Girls Club of Johnston County	Youth development programs, mentoring	(919) 351-1559 https://wakejohnstonbgc.org/joco/
Johnston Community College	Higher education, workforce development	(919) 934-3051 245 College Rd, Smithfield, NC www.johnstoncc.edu
Johnston County Public Schools	K-12 public education, preschool programs, advanced learning and choice programs, career and college promise, Career and Technology Education, ESL migrant programs, medical homebound, exceptional children program, athletics, more	(919) 934-6031 www.johnston.k12.nc.us Enrollment Information: (888)903-6765 www.johnston.k12.nc.us/o/jcps/page/enrollment Calendars: www.johnston.k12.nc.us/documents/district/calendar/printable-district-calendar/472917
NC Cooperative Extension Johnston County Center	Workshops and classes, certifications, exams, 4-H Youth Development. Topics include: agriculture, pest management, horticulture/gardening, forestry, home and family, food safety, health and nutrition, more	(919) 989-5380 2736 NC-210, Smithfield, NC https://johnston.ces.ncsu.edu/

Organization	Service	Contact
NCWorks NetGen Youth Services	Year-round youth program for ages 14-24. Career counseling and exploration, mentoring, money management, leadership development, job training, and more	(919) 934-1029 912-A N Brightleaf Blvd, Smithfield https://jcindustries.com/youth-services

6. Parenting & Parent/Guardian Resources

Resources for parents and legal guardians supporting child development, care, education, and safety.

Organization	Service	Contact
Johnston County Child Support Services	Location of absent parents, establishment of legal child support obligations, collection of child support payments, etc	(919) 989-5080 www.johnstonnc.gov/cs/
Johnston County Social Services	Child care assistance, adolescent parenting program, foster-to-adopt, child protective services, Healthcare Choice insurance program	(919) 989-5300 www.johnstonnc.gov/dss/
Johnston-Lee-Harnett Community Action (JLHCA)	Services and resources for pregnant mothers, children six weeks to four years old.	(919) 934-2145 www.jlhcommunityaction.org
Partnership for Children of Johnston County	Pre-K experiences, play times and play areas, parenting/ childcare classes and more.	(919) 202-0002 partnershipforchildrenjoco.org

7. Senior Services

Resources specifically tailored for the needs of older adults.

Organization	Service	Contact
Community & Senior Services of Johnston County	Senior centers, nutrition assistance, caregivers, in-home aide, Seniors Health Insurance Information Program, housing, and more.	(919) 934-6066 www.cssjohnston.org

8. Transportation & Travel

Organizations providing free or low-cost transportation options for county residents.

Organization	Service	Contact
Johnston County Area Transit System (JCATS)	Human services transportation, general public transportation, and "Quick Ride" transportation.	(919) 202-5030 www.cssjohnston.org/wwwjcat.orgservices
DriveNC.gov	See real time travel conditions and road closures and incidents in Johnston County.	Call 511 for Travel Info Line DriveNC.gov website: https://drivenc.gov/
NCDOT: NC Maps	State transportation maps, evacuation routes, bicycle routes, airports.	Website: www.ncdot.gov/travel-maps/maps/Pages/default.aspx

9. Employment & Workforce Support

Organizations providing resources for career and workforce development and job search help.

Organization	Service	Contact
Johnston Community College Small Business Center	Support and free resources to help with starting, growing, and sustaining your small business.	https://www.johnstoncc.edu/small-business-center.html
Johnston County Industries (JCI)	Regional nonprofit committed to empowering individuals with disabilities and disadvantages through training and employment	(919) 934-1029 912 N Brightleaf Blvd, Smithfield, NC https://jcindustries.com/
NCWorks Career Center	Job search help, training referrals, and workforce development	1-855-NCWorks www.ncworks.gov
NextGen Career Center	Community employment services, training and assist in developing partnerships with employers to provide job opportunities for persons with disabilities; training opportunities available	(919) 934-1029 ext. 223 912-A N Brightleaf Blvd, Smithfield www.capitalareanextgen.org

10. Important Documents

Organizations providing assistance with important documents.

Organization	Service	Contact
Department of Motor Vehicles Smithfield Office	Driver license, REAL ID, CDL, school bus endorsements, state IDs	(919) 934-3187 3783 US Hwy 301 S www.ncdot.gov/dmv/license-id/driver-licenses/Pages/default.aspx
Department of Motor Vehicles License Plate Agency Smithfield Office	Vehicle title transfers, replacement/duplicate titles, taxes, tags	(919) 934-8707 3175 S Brightleaf Blvd, Smithfield
Johnston County Board of Elections	Voter registration	(919) 989-5095 205 S. Second Street Smithfield, NC www.johnstonnc.gov/joconcelections/index.cfm
Johnston County Register of Deeds	Certified copies of birth certificate, marriage applications, passport services, real estate forms, DBAs, online vital records request	(919) 989-5160 www.johnstonnc.gov/rod/ 207 E Johnston St #209, Smithfield, NC

11. Legal & Financial Assistance

Organizations providing assistance with legal and financial matters.

Organization	Service	Contact
Legal Aid of North Carolina	Helps income-eligible residents with civil legal matters	(919) 828-4647 https://legalaidnc.org/
LawHelpNC.org	Joint project of Legal Aid of NC, the NC Equal Justice Alliance, the NC Bar Association Foundation and Probono.net with a goal to provide users with helpful, easy-to-understand legal resources and info in NC. Includes topics like family, housing, military, work, criminal	https://www.lawhelpnc.org/

Organization	Service	Contact
	law, disaster assistance, taxes, wills, immigration, and more.	
UNC Health Johnston Project Access: Charity Care	Gives low-income, uninsured county residents access to comprehensive medical care	(919) 934-8171 628 N 8th St, Smithfield www.unchealthjohnston.org/patients-visitors/billing-financial-assistance/project-access/
Johnston County Social Services Special Assistance In-Home	The program provides a cash supplement to help low income individuals who are at risk of entering an Adult Care Home and who would like to remain at home and can help with living expenses such as food, shelter, clothing and other daily necessities	(919) 989-5300 https://www.johnstonnc.gov/ds/content.cfm?pageid=saih
Johnston County Social Services Crisis Intervention Program (CIP) Energy Assistance Programs	Provides assistance to low-income families experiencing or in danger of heating or cooling household emergencies where there is a life-threatening or health-related emergency and timely, sufficient, or appropriate assistance is not available from any other source	(919) 989-5300 https://www.johnstonnc.gov/ds/content.cfm?pageid=eap
Salvation Army	Rent and utilities emergency assistance	(919) 934-9102 309 N 9th St, Smithfield https://southernusa.salvationarmy.org/smithfield

12. Library Services

Organizations providing services, programming/events, and resources to the community.

Organization	Service	Contact
Public Library of Johnston County & Smithfield	Borrow books and more. Provides services, online resources, food pantry, paperback exchange, volunteer opportunities, welcoming spaces, computer	(984) 985-2665 305 E Market St, Smithfield, NC www.pljcs.org Affiliated libraries information:

Organization	Service	Contact
	access, events and programs for all ages	www.jocolib.org
Johnston County Heritage Center	Reading Room includes local history archives, Johnston County reference materials.	(919) 934-2836 241 E Market St, Smithfield, NC www.johnstonnc.gov/heritage

13. Veterans Services

Organizations providing assistance, resources, and services to veterans.

Organization	Service	Contact
Johnston County Veterans Services	Health care, compensation and VA pension, vocational rehab, education, employment, burial/memorial benefits, dependents and survivor benefits, military medals and records, state and local benefits	(919) 989-5067 309 E. Market St. Smithfield www.johnstonnc.gov/veteransvcs Helpful links and numbers: https://www.johnstonnc.gov/veteransvcs/content.cfm?page_desc=linksnum
Veterans Crisis Line	24/7, confidential crisis support for veterans and their families.	Dial 988 then press 1 https://www.veteranscrisisline.net/

14. Other Helpful Tools

Organizations providing helpful information.

Organization	Service	Contact
NC 2-1-1	Statewide referral service for food, shelter, health care, and more	www.nc211.org
FindHelp.org	Searchable database of local services	www.findhelp.org

